

Accessing ArcGIS 9.X via the LOJIC Intranet Citrix Server

Start the Application:

If you are accessing the LOJIC Intranet through the **MSD, PVA or Metro Government** networks, log into the application by opening Internet Explorer and go to <http://gisweb.lojic.org>.

If you are accessing the LOJIC Intranet outside of the MSD, PVA or Metro Government networks, log into the application by opening Internet Explorer and go to <http://remote.lojic.org>. Your LOJIC intranet username and password will be provided to you by the LOJIC System Administrator.



Figure 1 - Citrix Login

Log into the Citrix server:

Enter your Citrix username and password in the Citrix Login window. (Figure 1) Click on the **LOG IN** button.

Load the Citrix ICA Client:

The Citrix login will detect whether your PC has the client software required to communicate with the LOJIC Citrix server. If you have not downloaded the client software, (such as at initial login), this message will appear:

You do not have the Citrix ICA Client (ActiveX) for 32-bit Windows installed on your system. You must install the ICA Client to launch the applications.

Select the icon below to install the ICA Client.

 [Citrix ICA Web Client for 32-bit Windows](#)

Follow the instructions to install it. Once the client software has been downloaded, you should not be asked to repeat this step at future logins.

Open ArcView or ArcInfo:

After successful connection to the LOJIC Citrix server, you will see a window containing icons of available applications. Click *one time* on the icon **ArcView** or **ArcInfo** with a group name (ex. Fire) on the Citrix application window. (Figure 2) Click **OK** in the ArcMap window.

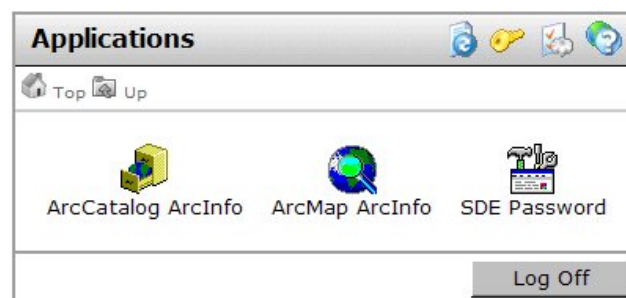


Figure 2 - Citrix Application window.

Important Note: If a Connection Error window appears stating that “**The Citrix Server has reached its concurrent application limits for this application**” that means that all your group licenses are currently in use.

At your initial opening of ArcMap, an **ICA Client File Security** window (Figure 3) will appear.

Set allowable access to **Full Access** (this setting is required) and the auto reminder to **Never ask me again**, or to whatever level with which you are comfortable.



Figure 3 - ICA Client File Security window.

Log off:

Close the project by clicking on the *File* Menu and selecting **Exit**.

Close the Citrix connection by clicking on the **LOG OFF** button in the **Citrix Application** window (Figure 2, above)

Close Internet Explorer by clicking on the *File* Menu and selecting **Close**.